

CUSTOMER SUPPORT ENGINEER - EQUIPMENT SALES IN DENMARK

EURES Advisors from Denmark will be present at IOLAVORO 2025 Jobfair in Turin, 12th and 13th November, for more information.

JOB DESCRIPTION:

EURES Agenzia Piemonte Lavoro is seeking Customer Support Engineer - Equipment Sales for a leading Satellite company with a passion and drive for exploring space and delivering innovative solutions in satellite technology. Their mission is to revolutionize the space industry with creativity, technical expertise, and reliability. With our 250+ years of combined experience in the space industry, we are dedicated to pushing the boundaries of what satellites can achieve.

As our Customer Support Engineer, Equipment Sales, you'll be at the heart of serving our equipment customers and strengthening our market presence. Working hand-in-hand with the Equipment Sales team, you'll provide timely, professional service and technical guidance that drives sales performance.

In this role, you'll be the primary technical contact for customers, ensuring outstanding aftersales support and building trusted, long-term relationships.

Your

Responsibilities

- Provide technical support to customers during pre-sales, installation, and post-sales stages.
- Assist the Sales Manager and Director with technical insights during customer meetings and proposals.
- Conduct equipment demonstrations, training, and troubleshooting.
- Manage service requests and ensure timely resolution of technical issues.
- Collaborate with engineering and product teams to escalate and resolve complex problems.
- Document customer feedback to support product and service improvements.

SKILLS:

- Masters' degree in Engineering, System Engineering or related technical field.
- Experience in equipment support, maintenance, or customer service.
- Strong problem-solving, communication, and interpersonal skills.
- Ability to explain technical concepts to both technical and non-technical audiences. Good presentation skills. Experience with presentations at conferences is a plus. Ability to travel globally, visiting conferences and customers
- Minimum 3 years experience in technical role in the space sector

PLACE OF WORK: Aalborg Øs, Denmark

WORK CONDITIONS:



- A unique opportunity to combine technical expertise with space technology.
- An inspiring and creative work environment.
- Opportunity for personal and professional development.
- Good colleagues and several social events each year.
- Health insurance and other staff benefits.
- Competitive salary and very good working conditions.

HOW TO APPLY:

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If you are interested in this position, please e-mail your CV & Cover Letter **in English** to eures.recruiting@agenziapiemontelavoro.it before 30/11/2025.

